

Fidea is committed to respect the privacy and the data protection rights of the individuals it comes into contact with, whichever their capacity: insurance taker, insured, beneficiary, insurance intermediary, staff member, website visitor, ...

Fidea has been working on privacy and data protection throughout its lifetime. It is currently, and has been since 2016, working on strengthening its position in view of the General Data Protection Regulation (also known as GDPR). Fidea recognizes this is a lifelong program of continuous improvement.

Fidea has implemented a governance on privacy and data protection, with its Chief Risk Officer as executive sponsor and its Data Protection Officer and its Information Security Officer in leading roles. Fidea works continuously on maintaining a culture of awareness on privacy and data protection amongst its staff.

Fidea also strives for good practices in its perimeter, both with its (technical) suppliers / "processors", and with its partners such as the insurance intermediaries, its pool of control doctors, its re-insurance companies, etc.

There are no relevant certification (art. 42 GDPR) or codes of conduct (art. 40 GDPR) legitimately in play at this time. Should there be (in the future) Fidea will assess the added value of such certifications and codes of conducts and at that time decide whether to adhere to one or more.

At that point Fidea will also assess the added value of requiring certification or adherence to relevant codes of conduct from entities in its perimeter. Nevertheless, at present, Fidea is not certified or committed to such a code of conduct.

A handwritten signature in black ink, appearing to be "Sjaak Kuin".

Sjaak Kuin  
Chief Risk Officer